# Warranty



Thank you for choosing a BLANCO product.

We deliver our products with a good quality and provide 2-years-warranty with our customers. In case of heavy damage and malfunction due to our manufacturing or structural defects, poor materials, etc. We will repair or replace it free of charge within the warranty period.

Model name/product number		
Delivery date		YYYY/MM/DD
Customer	Name	
	Address	
	Phone	
Dealer	Name	
	Address	
	Phone	

This warranty promises a free repair or a free replacement to the defects that occur under normal use despite of according to the instruction manual under the warranty period.

This warranty excludes the defects that are not related to the product itself, such as connections to drainage or overflow parts or connections to the top plate.

This warranty is valid for 2 years from the date of delivery written in above form by the person in charge.

If you request a free repair or replacement, present this page to the store, the installation company, or the building management company which you purchased from.

This warranty is valid only when all information are filled out on the upper registration form.

This warranty page will not be reissued. Please keep it in a safe place.

This warranty is valid only in Japan.

#### THIS WARRANTY IS NOT ADAPTED IN THE FOLLOWING CASES REGARDLESS OF THE WARRANTY PERIOD

Defects not due to the product, but due to carelessness or negligence in the installation of parts to the product, installation of the top plate, or construction.

Defects caused by reasons other than the product, such as deformation of the building frame.

Defects caused by the use of non-genuine parts.

Defects caused by improper usage of the product.

Defects caused by improper repair, modification, or disassembly.

Malfunctions caused by falling or strong impact during transportation or installation.

Defects due to deterioration over time under the normal use.

Failures caused by sand or red rust inside the pipes

Failures caused by fire, earthquake, water damage, lightning, freezing, or other natural disasters, earthquakes, or special weather or environmental conditions.

Failures caused by the use in highly corrosive environments, such as near the coast or hot springs.

No presentation of this warranty page, or insufficient information on the upper registration form.

**46.5 Co., Ltd.** info@465-tokyo.co.jp BLANCO authorized distributor in Japan

https://www.letsthink.ip/blanco/

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# **BLANCO**

## KITCHEN FAUCET INSTRUCTION MANUAL

#### [ INDEX ]

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F	Parts Name	P.3
F	unction	P.4
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#### Installation conditions





Max.1Mpa





No Well Water

No Cold Weather

# Safety precautions

After reading this instruction manual, be sure to keep it in a place where the user can access it at any time.

When transferring this product to another person, be sure to attach this instruction manual.

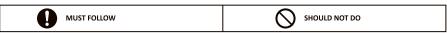
The manufacturer has no product liability of any damage to persons or properties, the damage which are caused by not following this instruction manual and installation manual.

The manufacturer has no product liability of any harm to persons or properties, the damage which are caused by modification or repair by the user.

■ These signs indicate the degree of harm or damage that can occur if it is used incorrectly.

WARNING RISK OF DEATH OR SERIOUS INJURY CAUTION RISK OF INJURY OR PROPERTY DAMAGE

These signs indicate the contents to be observed.





Supply water temperature up to 70°

May cause damage to water faucets and hoses. Also may cause water leakage which result in damage to household goods and other property.

Do not attach water purifier

Can not be installed because of its structure.

Do not install, disassemble, or replace parts of the faucet except for a specialist

Do not anything more than this instruction manual.

Regular check with loose, rattling, or leaking of the faucet
Check the main unit, water supply connection hose, etc. To ensure that no parts have become loose

Check the main unit, water supply connection hose, etc. To ensure that no parts have become loose through lifetime and usage.

Make sure that water supply pressure is equal to or higher than hot water supply Ensure correct temperature control.

## **!** CAUTION

Do not put anything on the spout or handle

May cause damage to the faucet

Do not use nylon scrubbers or sharp objects for cleaning

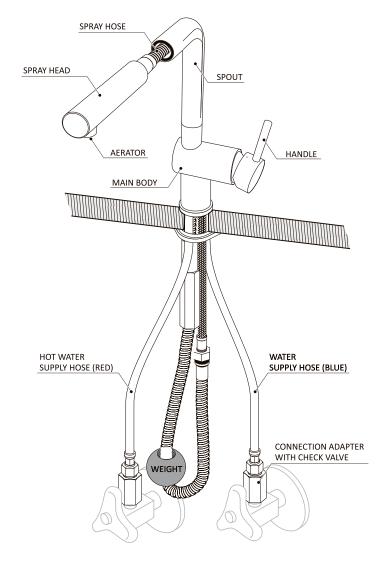
May cause scratches or damage to the faucet surface

Do not use solvents such as thinner or benzine for cleaning

May cause peeling or deterioration of the paint, or damage to rubber or resin parts

### **Parts Name**

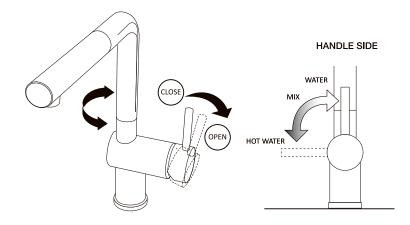
- \*This faucet is for the purpose of parts name and their locations.
- \*Design and specifications are subject to change without notice.



This faucet illustration is a representative model.

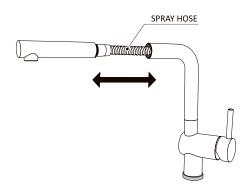
The arrow indicates the direction of spout rotation, "open / close", and "hot / cold".

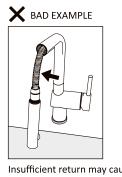
#### Movement



## Spray head

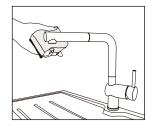
Pull out the spray head from the spout. Make sure to return it firmly when put it back.





Insufficient return may cause damage to the hose.

## Care and Maintenance

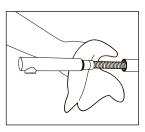


#### Daily care

To keep your faucet clean, please clean and maintain it carefully. Gently clean the main unit with the soft side of the sponge. Use a neutral detergent. Finish by dry-wiping with a microfiber cloth for added shine.

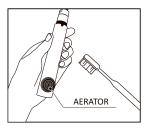


Do not use abrasives, steel wool or sharp tools as they may damage the product surface.



#### Spray hose care

Be careful not to twist or bend the hose during use intentionally. If the hose becomes hard to return, wipe off any dirt on the hose.

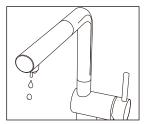


#### In case of weak water supply and wrong direction spray

There may be water stains stuck to the aerator. Pull out the spray head and use a brush or toothpick to remove water stains from the spout. Using a small amount of citric acid or vinegar dissolved in water will make it easier to remove water stains. After rinsing thoroughly with water, finish by wiping dry with a soft cloth or microfiber cloth.

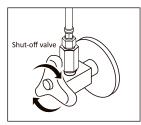
5

Fault	Check	Reference page
Water doesn't stop	Is the handle closed correctly?	Page 4
	Is the water stop valve fully open?	Page 4
Low flow rate	Is water scale stuck to the aerator?	Page 5
Low flow rate	Is the spray hose twisted?	Page 5
	A large amount of water at the same time in a bath / laundry machine	-
No hot water supply /	Is the stop valve on the hot water side fully open?	Page 4
Unable to adjust	Is the water heater / heating level working properly?	-
temperature properly	A large amount of water at the same time in a bath / laundry machine	-



#### If water leaks from the spout even when the handle is closed

Due to long-term use, the packing may have deteriorated or minerals may have accumulated inside the handle. Please contact the store where you purchased the product.



#### If the water leak is not resolved

Please refer to the illustration and close the shut-off valves of hot and water supply.

\*The location and shape of the shut-off valve may differ according to the installation.

If this action does not fix the problem, close the main valve.

# **MEMO**